



In House Role Play – Multi Topic

Course Number
S1

Validity
N/A

Duration
1/2 Day

Assessment
Continuous

Staff can often find traditional projector-based training sessions tiresome. Our professional actors are the ideal answer to bring a multitude of typical workplace training scenarios to life. These include customer service and complaint handling, health & safety, bullying in the workplace and sales.

Our actors will roleplay a number of interesting characters tackling the hurdles that staff faces in their everyday work. The delegates effectively direct the action to fit their real-life experiences, discuss as a group and see in front of their eyes how outcomes can change.

Professional actor-led role play is ideal for:

- Training in Sales
- Telephone Skills
- Employment Law
- Challenging Situations
- Customer Service
- Diversity training
- Recruitment and Selection
- Creative and Effective meetings
- Leadership Skills
- Coaching and managing and developing others

In the health and social care sector this type of professional role play can be used to help professionals prepare for when they need to deliver bad news and difficult messages.

Suitable for:

Care, Education
and Commercial



This course is ideal for any organisation seeking to add real life impact to staff training. The power of professional actor led role play significantly improves staff engagement and understanding.