

PROBLEM SOLVING IN A WORKPLACE

Course Number
VEL0437

Time Required
30 minutes

Assessment
Formal (multiple choice)

Approvals
CPD

This online Problem Solving in a Workplace E-learning course covers a range of problems that occur in the workplace – and how they can be recognised, controlled and solved.

The Problem Solving in a Workplace online course focuses on the three main areas in which problems can occur – people, tasks and resources.

This E-learning course will highlight that Problems with people can include personality clashes, dangerous, offensive or illegal behaviour, poor communication and differences of opinion.

The Problem Solving in a Workplace E-learning course will teach about the Equality Act 2010 and how it applies to discrimination.

Recommended System Requirements

- Browser: Up to date web browser
- Video: Up to date video drivers
- Memory: 1Gb+ RAM
- Download Speed: Broadband (3Mb+)

Problems with resources, such as a lack of raw materials or equipment will be discussed during the online Problem Solving in a Workplace Course.

This E-learning Problem Solving in a workplace will help you discover the ways problems can be solved by managers, employees and outside organisations.

Suitable for:
Care, Education
and Commercial



Modules:

- Introduction and People Problems
- Problems With Tasks
- Successful Resolutions