

RAISING CONCERNS

Course Number

S1

Validity

3 Years

Duration

3 Hours

Assessment

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This concise and impactful session equips health and social care staff with the knowledge and confidence to raise concerns and understand whistleblowing procedures. Learners will explore the legal frameworks, reporting lines, and best practices for ensuring safety and accountability within care environments. By the end of the session, participants will be clear on their responsibilities and the protections available when speaking up.

Introduction

- Welcome and course aims

Course Programme

- Defining whistleblowing and raising concerns
- Legal frameworks: PIDA 1998, Safeguarding Acts, CQC Regulations
- When and how to raise a concern
- Internal and external reporting pathways
- Confidentiality, evidence, and record-keeping
- Responding to abuse disclosures appropriately
- Group discussions and real-life scenarios
- Support systems and dealing with false allegations
- Course summary and Q&A

Suitable for:

Care



"Raising a concern is not always easy but it is the right thing to do. It is about safeguarding and protecting, as well as learning from a situation and making improvements." RCN