

UNDERSTANDING AND NAVIGATING CQC'S NEW ASSESSMENT FRAMEWORK

Course Number

S1

Validity

3 Years

Duration

4 Hours

Assessment

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This informative course provides an overview of the Care Quality Commission's (CQC) new inspection framework and explores its impact on care providers. Attendees will gain an understanding of the revised Key Questions, Quality Statements, and evidence categories. The session supports services to interpret expectations, prepare for inspection visits, and embed a culture of compliance and continuous improvement.

Suitable for:

Care



Introduction

- Welcome, introductions, and course objectives

Course Programme

- Overview of the CQC and purpose of inspections
- The evolution from KLOEs to Quality Statements
- Understanding the 6 evidence categories
- How the framework supports a single assessment approach
- Using the CQC Provider Portal effectively
- How evidence is gathered and reviewed
- Preparing for inspections under the new model
- Linking quality assurance and governance to the new framework
- Embedding continuous improvement across teams
- Summary, Q&A, and close

"Quality Statements are the commitments that providers, commissioners and system leaders should live up to. Expressed as 'we statements', they show what is needed to deliver high-quality, person-centred care." CQC